BLACK FRIDAY 2026 PROMOTION TERMS

Version dated 23 November 2026

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1. ORGANISER AND SCOPE

ROUTE2OPEN sp. z o.o. ("R2O", "we") organises this promotion. Our registered office and correspondence address is Austriacka 4, 64-100 Leszno, Poland; KRS 0000932849; NIP 7831846387; REGON 520458535. Contact us at info@route2open.com.

The promotion is available to individual and business customers placing eligible orders through route2open.com. These promotional terms govern purchases made through that website. They do not automatically extend the promotion to separately negotiated quotations or reseller orders.

2. ELIGIBLE PRODUCTS AND ACCESS

The promotion applies to two products: the Enterprise SONiC Administration Course – Foundation Stage (https://route2open.com/courses/enterprise-sonic-administration-course/), which includes SONiC Hands-On Labs at no additional charge, and SONiC Hands-On Labs purchased separately (https://route2open.com/courses/sonic-hands-on-labs/). Bootcamps and other products are not included.

The course with included labs and the standalone SONiC Hands-On Labs product each provide 12 months of access, in accordance with the applicable product description and terms supplied before purchase. The promotion does not reduce the included content, access period or customer rights. Customers buying the course do not need to purchase the included labs separately.

3. PROMOTIONAL PERIOD AND DISCOUNT SCHEDULE

The promotion starts on 26 November 2026 at 00:01 and ends immediately before 4 December 2026 at 00:00. All times follow Europe/Warsaw time, which is CET (UTC+1) throughout this period.

Start (inclusive)	End (exclusive)	Discount
26 November 2026, 00:01	28 November 2026, 00:00	30%
28 November 2026, 00:00	30 November 2026, 00:00	25%
30 November 2026, 00:00	2 December 2026, 00:00	20%
2 December 2026, 00:00	4 December 2026, 00:00	15%

The same discount schedule applies to both eligible products. Each period includes its starting time and excludes its ending time. Discounts decrease according to this schedule. The final stage therefore lasts through 3 December 2026, and the promotion is no longer available from 4 December 2026 at 00:00.

4. HOW THE PROMOTION WORKS

The applicable discount is applied automatically to each eligible product purchased. You do not need to enter a coupon code.

The promotional stage is determined by the time your completed order is submitted and recorded by route2open.com, rather than the time payment is received. Adding a product to the cart or starting checkout does not reserve a promotional price.

Order acceptance, payment deadlines and access activation remain governed by the Terms of Sale and Services. This promotion does not grant an additional payment period.

The discount, its price reference and the price after the discount are displayed separately for each eligible product. When announcing a price reduction, R2O also displays the lowest price in the preceding 30 days or, if the product has been offered for less than 30 days, the lowest price since it first went on sale.

Prices are stated in EUR. The final amount payable, including any applicable VAT and other mandatory charges, is displayed before you submit the order. Tax treatment follows the Terms of Sale and Services; a business purchase is not automatically VAT-free.

5. COMBINING PROMOTIONS

The promotional discount cannot be combined with other promotions, discount codes or discounts for the same purchase.

6. REFUNDS, WITHDRAWAL AND COMPLAINTS

The refund, statutory withdrawal and complaint provisions of the Terms of Sale and Services (https://route2open.com/website-regulations/) continue to apply. This includes the additional 14-day refund promise for eligible direct purchases of recorded courses, under the conditions stated there. A promotional course purchase does not remove that promise. The additional refund promise for recorded courses does not automatically extend to standalone labs. For standalone labs, applicable statutory rights and any product-specific refund terms supplied before purchase remain in force.

For questions or complaints about the promotion, email info@route2open.com and describe the issue. Provide your order reference where available; no special complaint form is required. We respond on a durable medium within 14 days, as provided in the Terms of Sale and Services.

7. GENERAL PROVISIONS

These promotional terms supplement the route2open Terms of Sale and Services (https://route2open.com/website-regulations/) and the agreed product description. They set the promotional scope and timing; other purchase and service conditions remain governed by those documents.

Polish law applies, without depriving consumers of mandatory protection applicable in their country of habitual residence. Nothing in these promotional terms limits mandatory consumer rights or the rights of eligible sole traders protected under the Terms of Sale and Services.

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