R2O REVEAL · PRIVACY POLICY

Version of 23 November 2026 (app version 1.28.0)

CONTENTS:

1. WHO IS RESPONSIBLE
2. IN SHORT
3. WHAT STAYS ON YOUR DEVICE
4. GOOGLE PLAY SERVICES FOR AR (ARCORE)
5. REPORT A PROBLEM
6. WHEN YOU SHARE
7. CHILDREN
8. YOUR RIGHTS
9. SECURITY
10. CHANGES

---

1. WHO IS RESPONSIBLE

ROUTE2OPEN sp. z o.o., ul. Austriacka 4, 64-100 Leszno, Poland (KRS 0000932849, NIP 7831846387) is the controller of the personal data described here. Privacy questions: info@route2open.com. This policy covers the R2O Reveal app; the Privacy Policy on route2open.com covers our website, community and courses.

2. IN SHORT

R2O Reveal has no account, no ads, no analytics and no tracking of its own, and it has no internet access: the app cannot send anything by itself. We receive information only when you send it to us yourself, for example with Report a Problem.

3. WHAT STAYS ON YOUR DEVICE

Data	How it is handled
Camera	Places the exhibits in AR and, if you turn it on, shows you in the corner of a recording. Camera images are processed on your device and saved only in the videos you record.
Microphone	Used only while you record with commentary turned on.
Recordings, screenshots and reports	Saved in your device's Movies, Music, Pictures and Downloads folders (R2O Reveal), shared only when you share them. You can delete them at any time. On Android 7 to 9 they are kept in the app's own folder instead and are removed when you uninstall the app.
Settings and the quality level the app learns for each scene	Kept only in the app; removed when you clear the app's data or uninstall it. The app's data is not included in Android backups to your Google account or in transfers to a new phone.

4. GOOGLE PLAY SERVICES FOR AR (ARCORE)

AR runs on Google Play Services for AR (ARCore), which is provided by Google and governed by the Google Privacy Policy (google.com/policies/privacy). According to Google, ARCore collects identifiers of your Google account (if you are signed in) or of your device, performance and diagnostic data, and data about the ARCore functions an app uses, for analytics and to improve AR; Google does not share them with third parties. R2O Reveal does not use ARCore's cloud functions (Cloud Anchors, Geospatial). More: support.google.com/ar.

5. REPORT A PROBLEM

If you choose Report a Problem, the app saves a text file on your device and opens your email app with it, addressed to us. The file contains your device model and Android version, screen, graphics chip, memory, battery, heat level, ARCore and cameras, the app's settings, your recent steps in the app, errors and the end of the app's own log. It contains no photos, no location and no account or device identifiers.

If you send it, we receive the report and your email address. We use them to answer you and to fix faults (our legitimate interest, Art. 6(1)(f) GDPR) and keep them for up to 12 months. Our email service provider processes them on our behalf.

6. WHEN YOU SHARE

When you share a recording, a screenshot or a report, the app you choose and its provider process it under their own terms.

7. CHILDREN

R2O Reveal is intended for users aged 13 and over.

8. YOUR RIGHTS

You have the right to access, correct or delete your data, to restrict its processing, to object, and to data portability where it applies. Write to info@route2open.com. You can also lodge a complaint with the President of the Personal Data Protection Office (UODO), ul. Stanisława Moniuszki 1A, 00-014 Warszawa, Poland.

9. SECURITY

Data in the app stays on your device. Reports reach us only by the email you send, and only the people who answer support can read them. To report a security problem in the app, write to info@route2open.com.

10. CHANGES

We update this policy when the app changes how it handles data; the date above shows the version in force.

info@route2open.com | Austriacka 4 | 64-100 Leszno